

RULES, REGULATIONS AND CONDITIONS OF SERVICE - WATER

- C. No refunds of private fire protection or hydrant rates will be made for interruptions of service unless the interruption lasts for a continuous period in excess of twenty-four (24) hours.

26. DAMAGE TO COMPANY PROPERTY:

In case of damage to the Company's property on the customer's premises and/or damage, including obstruction, burying and filling thereof, to the curb stop installation or service connection to the customer, the cost of repair shall be billed to and paid by the customer in the manner pertaining to billings for water service.

27. LIABILITY OF COMPANY:

- A. The Company shall in no event be liable for any damage or inconvenience caused by reason of any break, leak or defect in the customer's service pipe or fixtures.
- B. The Company shall not be liable for damages of any kind or character for any deficiency in pressure, for failure of water supply, for the bursting or breaking of any mains, services, service branches, stops, valves or fixtures, wherever located, for any deficiency in any attachment to mains, services, service branches or any other facilities used by the Company, for any other interruption of water supply caused by breaking of machinery, stoppage for repairs or for any reason or occurrence beyond the reasonable control of the Company. The Company shall not be liable for any damage to the property of customers, owners, their lessees or licensees, those in possession of the premises or others caused by any of the foregoing reasons or by fire or otherwise resulting from the total or partial failure of water service or pressure failure or for any reason to provide sufficient water or any facilities for fire protection or for any other cause beyond the reasonable control of Company. The Company also will not be responsible for damage caused by changes in water quality that may be occasioned by cleaning of pipes, reservoirs or standpipes, or the opening or closing of any gates or hydrants or any other cause when the same is not due to lack of reasonable care on the part of the Company.

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RULES, REGULATIONS AND CONDITIONS OF SERVICE-SEWER

- E. Where flat rate or availability charges are applicable, the Company shall in its initial and final bill to any customer include such charges as prorated. For the initial bill, charges will be prorated from that date prior to the said initial billing when the customer first became responsible to pay for sewer service to the specific premises. For the final bill, charges will be prorated from the first day of the billing period until that date on which the customer is no longer responsible to pay for sewer service to the specific premises.
- F. A fee shall be assessed to the Customer as provided in tariffs on file with the Commission when a check for payment of the Customer's bill has been returned to the Company unpaid for whatever reason.

V. RULES GOVERNING SEWER SERVICE

- A. No Customer or Owner or occupant of premises receiving sewer service shall discharge, cause to be discharged, allow to be discharged or permit to be discharged any storm water, surface water, roof run-off, surface drainage, groundwater drainage, footing drainage, window well drainage, driveway drainage, garage floor drainage, patio drainage, downspout drainage, crawl space drainage, non-sanitary basement floor drainage, non-sanitary sump pump drainage, cooling water, unapproved industrial process water, or any other non-sanitary sewage drainage into the Collection sewer or into the Customer sewer lateral so as to reach said Collection sewer. No Customer or Owner or occupant of premises receiving sewer service shall connect, cause to be connected, allow to be connected or remain connected or permit to be connected or remain connected, any sump pump or other pumping device for draining window wells, footings, patios, garages, driveways, downspouts, crawl spaces or other non-sanitary drainage areas, or any footing, window well, driveway, patio, garage, downspout or other non-sanitary sewage drain to the Collection sewer or to any building sewer service line which connects to said Collection sewer.
- B. Except with written permission from the Company, neither the applicant nor any occupant of the premises shall discharge or cause to be discharged into the Customer sewer lateral connection or into the Collection sewer any of the following described waters or wastes:
1. Any liquid or vapor having a temperature higher than 150°F.

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2. Any water or waste that may contain more than one hundred (100) parts per million by weight of fat, oil or grease.
3. Any gasoline, benzene, naphtha, fuel oil or other flammable or explosive liquid, solid or gas.
4. Any garbage that has not been properly shredded through a disposal unit or other shredding device, with no particle greater than one-half (1/2) inch in any dimension.
5. Any ashes, cinders, sand, mud, straw, shavings, metal, glass, tar, wood or any other solid or viscous substance capable of causing obstruction to the sewers, mains or outlets or interference with the proper operation of said system.
6. Any water or waste having a toxic or poisonous substance in sufficient quantity so as to constitute a hazard to humans or animals.
7. Any noxious or malodorous gas or substance capable of creating a public nuisance.
8. Any water or wastes containing in excess of two milligrams per liter of cyanides as CN.
9. Any water or wastes that contain phenols in excess of 0.50 milligrams per liter.
10. Any water or waste containing more than two hundred fifty (250) parts per million by weight of Suspended Solids.
11. Any water or waste containing more than two hundred (200) parts per million by weight of BOD.
12. Any water or waste having a pH less than 5.0 or greater than 9.0, or having any other corrosive property capable of causing damage or hazard to structures, pipes, equipment and personnel of the sewer system. The term "pH" as used in this subparagraph shall mean the logarithm of the reciprocal of the weight of hydrogen ions in grams per liter of solution.

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